
Product Guarantee

Drivers for LED

The LAYRTON® range of Drivers for LED is manufactured under the highest demanding quality criteria, and with the most reliable and efficient components, according to the latests applicable standards.

It allows us to offer an extended guarantee that exceeds legal requirements.

For all the drivers from the standard range, with lifetimes ≥ 50.000 hr, the guarantee is **5 years**, taking into consideration the information below.

Engineering samples are out of the scope of this guarantee.

Guarantee period

The 5 years guarantee period begins with the date of delivery (invoice)

During this period, the rated service lifetime and failure rate for the product will be applicable. Failures below the nominal failure rate are not considered to be a cause for a claim under this guarantee. This information can be found in the product catalogue, technical data sheet, or requested to LAYRTON® directly.

General conditions

- This guarantee covers defects in materials, design and workmanship.
- The drivers must be used in accordance with their relevant applicable standards and widely recognized recommendations, as well as to the specified data provided by the manufacturer in data sheets and installation notes or recommendations (i.e. temperature, environment, voltage, mains transients, mechanical stress, operating range,...).
- When the drivers are built in a luminaire or any lighting fitting, only products complying the relevant applicable standards shall be used.
- The drivers and systems where they have been built in, must be maintained properly with written evidence.
- Are excluded from this guarantee: failures caused by mains power surges, failures caused by extreme environmental conditions, failures arising as a result of force majeure or from any abuse, mishandling or any violation of any applicable standard or reglamentation, failures originated by installation problems, costs associated to system downtime, failures in drivers that have been manipulated by personnel not authorized by LAYRTON®, including any marking part not allowing a proper identification of the driver.

Guarantee Claims

Guarantee claims have to be reported to LAYRTON® immediately after discovery, specifying all the information requested by LAYRTON® and being a minimum:

- Details of the failed products and other components of the same lighting system. Pictures may be necessary.
- Installation date and working hours.
- Detailed failure description (pictures may be necessary).
- Number of failures and dates when they have been reported.
- Any special situation given in the installation (initial use of generators, acts of vandalism, initial wiring mistakes...)

After this initial information, LAYRTON® may decide to make an inspection of the installation or ask for return of the failed products, in order to check the possible causes for problems before accepting any liability. The installation will have not been modified from its initial condition without having been informed to LAYRTON previously about the steps to take.

LAYRTON® keeps the right to collect and use the information that may have been stored automatically in the drivers during their operatint time (temperaturas, currents, voltajes, life ours...), having the right to use this information in order to decide whether or not a complaint is valid at the effects of the scope of this guarantee.

Execution of the Guarantee:

- In the event of failures exceeding the admissible number (failure rate), LAYRTON®, might decide at its option, to repair defective components, supply adequate products as replacement or reimburse products to customers.
- In case of replacement of products that have been discontinued or are not available in a reasonable period of time, LAYRTON® may use comparable products with admissible deviations in nominal features.
- The guarantee has to be claimed immediately by sending adequate information and returning the defective product if requested, in order to check the validity of the claim.

The competent courts in the headquarters of the Company LAYRTON® (Zaragoza) will have exclusive jurisdiction for all litigations.

Any legal relationship between the client and us will be governed exclusively by Spanish law.

LAYRTON® reserves the right to change the terms of this guarantee without prior notice.

LAYRTON® is a brand of INDUSTRIAS VENTURA S.L.